

CompTIA A+ 801 Practice Questions Answers

Question 1

Objective: Identify types of network cables and connectors

Which of the following is the definition of an ST fiber connector?

- a) Synthetic Tip
- b) Standard Tip
- c) Steel Tip
- d) **Straight Tip**

Question 2

Objective: Given a scenario, demonstrate proper communication and professionalism

Customer satisfaction is best achieved by:

- a) **never minimizing the customer's problems.**
- b) being defensive.
- c) talking to coworkers while interacting with customers.
- d) being judgmental.

Question 3

Objective: Install and configure storage devices and use appropriate media

SCSI hard drives can spin at a maximum speed of:

- a) 5,400 rpm.
- b) 7,200 rpm.
- c) 10,000 rpm.
- d) **15,000 rpm.**

Question 4

Objective: Identify connector types and associated cables

Which of the following video connectors can display the HIGHEST resolution?

- a) Composite
- b) **HDMI**
- c) VGA
- d) S-video

Question 5

Objective: Given a scenario, demonstrate proper communication and professionalism

While attempting to resolve an issue, a customer talks to the technician about a recent activity that has no relevance on the repair. Which of the following is the MOST appropriate response?

- a) Ask the customer for a timetable about recent activities.
- b) **Let the customer complete their statement and then continue resolving the issue.**
- c) Document the customer's statement and continue resolving the issue.



d) State that the activity is not relevant to the repair and continue resolving the issue.

Question 6

Objective: Configure and apply BIOS settings

Which of the following is MOST likely used at a large company? (Select TWO).

- a) Windows 7 Home Premium
- b) **Windows 7 Professional**
- c) **Windows XP Professional**
- d) Windows 7 Starter
- e) Windows Vista Home Premium

Question 7

Objective: Compare and contrast network devices, their functions, and features

Hubs, switches, routers, VoIP phones and NIC cards all have which of the following out of the box?

- a) PS/2 port
- b) IP addresses
- c) HDMI
- d) **MAC addresses**

Question 8

Objective: Differentiate among various CPU types and features and select the appropriate cooling method

Which of the following is a best practice when applying thermal paste?

- a) **Follow the CPU manufacture's guidelines and apply the correct amount of thermal paste.**
- b) The more thermal paste applied, the better.
- c) Use as much as desired, as long as it is the most popular thermal paste.
- d) The less thermal paste applied, the better.

Question 9

Objective: Explain properties and characteristics of TCP/IP

Which of the following is an example of an APIPA address?

- a) 10.20.30.40
- b) **169.254.43.40**
- c) 172.30.22.159
- d) 192.168.23.110

Question 10

Objective: Given a scenario, install and configure printers

A supervisor has asked a technician to configure some Windows 7 PCs with some pre-established shared printers. The printers are all accessed via a wireless network. Where would a technician go in Windows 7 to add these printers?

- a) %SystemDir%\Resources
- b) Enter the paths to the printers in the Registry.
- c) **Start >Devices and Printers >Add a printer**
- d) Start >Devices and Printers >Add a Device

Question 11

Objective: Given a scenario, install and configure printers

A technician is deploying Windows 7 in a company. The supervisor wants to ensure that greatest flexibility is provided for the employees when printing. Which of the following lists defines all of the supported Windows 7 interfaces?

- a) USB, Network, LPT, and Wireless
- b) USB, IR, Bluetooth, and Network
- c) IR, LPT, and USB
- d) **IR, LPT, Network, USB, and Wireless**

Question 12

Objective: Evaluate and select appropriate components for a custom configuration, to meet customer specifications or needs

A custom configured PC with surround sound audio, HDMI output, and a compact form factor would be MOST suited to which of the following applications?

- a) Thick Client
- b) Gaming PC
- c) Audio / Video Editing Workstation
- d) **Home Theater PC**

Question 13

Objective: Identify various types of networks

Which of the following network types would be MOST likely used on a high school campus?

- a) MAN
- b) **LAN**
- c) PAN
- d) WAN

Question 14

Objective: Compare and contrast laptop features

A laptop docking station does which of the following?

- a) Allows the user to synchronize mobile devices without additional hardware
- b) **Allows the user to connect one device to a monitor, network drop, and USB printer**
- c) Allows the user to connect wireless devices more efficiently
- d) Allows the user to protect sensitive data more effectively

Question 15

Objective: Compare and contrast wireless networking standards and encryption types

Which of the following wireless encryption technologies is the WEAKEST?

- a) WPA2
- b) **WEP**
- c) WPA
- d) TKIP

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